

CV#40000168

**Kerala****+971****CAREER OBJECTIVE**

To deliver organisational targets consistently with all my dedications, by using my analytical skills, emotional intelligence, initiative and the reservoir of knowledge assimilated over the years.

**KEY QUALIFICATIONS**

**Northumbria University, UK** 2014  
**MSc Global Financial Management**  
 Marks awarded: 61%

**Bangalore University** 2011  
**Bachelor of Business Management (BBM)**  
 Marks awarded: 70%

Board of Higher Secondary Examination- Kerala 2008  
 Marks awarded: 72%

**WORK EXPERIENCE**

**Infosys BPO Ltd** 2011  
 13 months  
**Process Executive -Operations**  
**Logistics and Returns (Customer Service)**

- As a part of the Cisco's returns process team, I was responsible for dealing with the Account Managers and clients of Cisco to return the products back to Cisco according to the company policies
- Dealt with the customer queries through phone and email for Cisco and helped them to understand the Reverse Logistic procedures in Cisco

***Work Experience in UK***

- Paradise Food Factory, Gateshead
- Laus 202 Restaurant, Newcastle upon Tyne
- LQ Night Club, Newcastle upon Tyne

***Dissertation***

As a partial fulfilment of the requirements of the Master's Degree, submitted the dissertation with the title "***The Impact of 2007 Financial Crisis in the Application of Corporate Governance Standards of the Banks***".

Undertaking such a big piece of work helped me to enhance my knowledge in doing research studies within the allowed time period.

### ***Project***

"A Study on Cost Management" at Karnataka Soaps and & Detergents Limited, Bangalore as a part of BBM programme

### ***Achievements and Co-curricular Activities***

- Northumbria University selected my essay as one among the top five to attend a **Cultural Exchange Programme** held at **La Rochelle University, France**.
- Successfully completed the training course and assessment in **Level 2-Food Safety and Hygiene for Manufacturing** as a part of the part time jobs in UK

### **KEY SKILLS AND COMPETENCIES**

- Strong understanding of business accounting and finance
- Strong problem solving and communication skills
- Fluent in English
- Proficiency in Excel, Word, and PowerPoint skills

### **VOLUNTARY ACTIVITIES**

- Mentor at Newcastle Business School (January 2014: September 2014)
- Event crew member at Northumbria University campus open day

### **PERSONAL DETAILS**

*DOB* : 01/09/1990

*Driving license* : Yes

*Nationality* : **Indian**

*Passport No* : K3952316

*Visa Status* : **UAE Visit Visa until 6<sup>th</sup> January 2016**

References : Available on request.